Chapter 6: Travel and Expense Reimbursement

This chapter covers Travel and Expense Reimbursement. In this chapter you will learn:

- How to identify travel and expense reimbursements from BW reports.
- Recommended procedures for reconciling travel and expense payments.
- How to use document numbers in ECC for detail about travel and expense postings.

Overview

The SAP Travel Management module streamlines the pre- and post-travel business/approval processes, and creates an audit trail through completion of the travel expense reimbursement request. This streamlined process yields significant savings and efficiencies in the area of processing reimbursement requests, and reduces the costs associated with the overall process.

Because Travel Management has been integrated with other key SAP modules, the problems associated with validations of data at the point of entry have been eliminated. Only those travelers authorized through HR master data to travel on behalf of Johns Hopkins may enter expenses. Likewise, travelers or travel assistant/designees are only able to enter expenses against those cost objects that they are authorized to charge at the time of the travel and as long as the budget exists.

SAP has been designed to incorporate relevant policies and limits for the various types of travel and expenses. Policies and procedures governing travel can be found at:

http://policies.jhu.edu/?event=manual&manualid=779
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Recommended Reconciliation Procedures

Workflow for TRIP transactions is designed to flow to an Approver, who is responsible for monitoring and approving travel and business expenditures against funds availability and allowability. The Approver is also charged with verifying that the travel is for legitimate business purposes.

Transaction workflow is based on cost object, not the person creating the transaction or the individual being reimbursed, meaning all transactions reflected in BW statements have been approved by the departmental approver. If TRIP transactions are properly controlled on the front-end in the department, the reconciler will recognize the name of the individual being reimbursed and/or remember approving the specific transaction, requiring no further research to approve the charge.

With the TRIP transaction, original receipts are required for any expenditure >$75 and for all hotel expenditures. As the TRIP transaction is workflowed through the approval process, the department is ultimately responsible for reviewing the attached receipts, matching them to the expense and the requester, and determining if the expense reimbursement is allowable.

Scanning is the method for attaching expense receipts to the TRIP transaction. Expense reports and receipts (unless under $75) are audited by APSSC. The receipts become a permanent part of the record.

Departments MUST retain all original receipts for TRIP transactions. It is recommended that these receipts are attached and filed with a printout of the TRIP transaction from ECC. Then, when reconciling TRIP commitments or transactions, the trip number can be matched to the reference document number in the BW detail report.

For any reimbursement charged to an account in your department that is created by another department, it is recommended that at least one department retain the original receipts, while the other retains some form of documentation. This can range from as little as an email explanation to as much as copies of all the original receipts.

Useful Reports and Transactions

To reconcile travel and expense postings, use the following reports and ECC transactions:

- Revenue and Expense Summary and Detail Reports in BW - the Sponsored and Non-Sponsored Revenue and Expense Summary and Detail reports provide inception-to-date and year-to-date totals and monthly detail for all travel related activity.

- FB03 - this ECC transaction allows users to obtain detailed information using the FI document number from the BW report. This process is discussed in
Further Research of Travel and Expense Reimbursements

The TRIP transaction, when saved, generates a Trip Number. The first two digits are designated by personnel area and the remaining are based on sequencing. For instance, a TRIP generated in the School of Medicine would be 130xxxxx and one generated by School of Arts and Sciences would be 180xxxxx. This number is used to track the document through the payment process and later to reconcile in BW.

Whether creating a travel or non-travel expense reimbursement, it is important for the end user to remember to always complete the “Comments” field, which will later provide more information when tracking a travel reimbursement by the original TRIP transaction.

Using the Detail & Summary Reports in BW for Reconciliation

The Sponsored and Non-Sponsored Revenue and Expense Summary and Detail reports in BW provide inception-to-date and year-to-date totals and monthly detail for all travel related activity.
The “First Destination” text from the TRIP transaction later populates the Item Text field in BW and circled in Display 6-1. Users should note, however, only the first 12 characters are displayed. The Item Text field will also include the trip start and end date as reflected in Display 6-2.

Display 6-2. TRIP Transaction in ECC

Display 6-2 is from the actual TRIP transaction. Note which fields populate the BW report.

For non-travel business expense transactions there is no “First Destination” field in the TRIP transaction. Because of this, users do not have the option of entering descriptive text in the TRIP transaction. Only the SAP defaulted text of “Trip from (trip start date) to (trip end date)” will display in BW as shown in Display 6-3.

Display 6-3. Item Text for Non-Travel Business Expenses

Travel Detail in BW
An example of the key BW fields for tracking travel activity are shown in Display 6-4. These fields are as follows:

1. Doc # for Non-Sponsored accounts or Fl Doc # for Sponsored
2. Reference Document Number
3. Predecessor Document Number will be the TRIP Number
4. Vendor Number/Name (will always begin with a 3)
Further Research of Travel and Expense Reimbursements

Travel and expense disbursements will begin with doc type “19” and are 10 digits in length. Expense reimbursements where the traveler owes money back to the university begin with doc type “17” and are 10 digits in length. To reconcile, either match the original number with the original paper documents or the user can view the payment using FB03.

Using FB03 to Research Expenses

To research an expense reimbursement from BW further, log into ECC and open up the SRM Requisitioner folder (if available). Choose FB03 (Display Document) and enter the Doc # (or FI doc # for the sponsored account) found in the BW report. The document number will begin with a 19. The number in the “Reference” field will be used to match the expense in BW with the original TRIP transaction.

The example below uses the Doc # (or FI doc # for sponsored accounts) found in the BW report—1900257933 is our example. This is field #1 from Display 6-4.

Display 6-5. FB03 Display with Document Number
The number in the “Reference Field” (#2) will be used to match the expense in BW with the original TRIP transaction. The vendor’s name is helpful if the PERNR is unknown.

Using the TRIP Transaction to Find the Original Document
Go into the TRIP transaction to find the original document.

From the SAP Easy Access menu, choose Travel & Business Expense Request Assistant and select TRIP– Travel Manager. This is located under Human Resources/Travel Management.

Click on Change Personnel Number icon and enter the PERNR for the individual, or start a name search. Double click on the name. Click on List of All Trips to see all paid or open TRIP transactions for the individual.
Highlight the Travel Expenses line to be researched (the line with the calculator), then click on the Display icon. See display 6-8.

Display 6-8. Overview of Travel Manager

Note that all of the trips for the employee are displayed. Open TRIP transactions are also listed. Click on travel expenses and the display icon at the top of the screen. Display 6-9 is the detail of the travel expenses.

The TRIP number matches the Reference Number found in FB03 and from BW. If text had been entered in the “Comments” text box during the original TRIP transaction, it would display later in “Additional Trip Information.”
### ITINERARY

<table>
<thead>
<tr>
<th>Trip Destination</th>
<th>Reason/Country</th>
<th>Activity</th>
</tr>
</thead>
<tbody>
<tr>
<td>05/18/2007</td>
<td></td>
<td>supplies, lab lunch/dinners</td>
</tr>
<tr>
<td>05/18/2007</td>
<td></td>
<td>No Distinction</td>
</tr>
</tbody>
</table>

### ITEMIZATION

<table>
<thead>
<tr>
<th>Date</th>
<th>ENo</th>
<th>Receipt</th>
<th>Amount in USD</th>
</tr>
</thead>
<tbody>
<tr>
<td>05/18/07</td>
<td>001</td>
<td>Lunch</td>
<td>195.85</td>
</tr>
<tr>
<td>05/18/07</td>
<td>002</td>
<td>Supplies</td>
<td>66.76</td>
</tr>
<tr>
<td>05/18/07</td>
<td>003</td>
<td>Lunch</td>
<td>62.90</td>
</tr>
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<td>004</td>
<td>Supplies</td>
<td>109.22</td>
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<td>05/18/07</td>
<td>005</td>
<td>Supplies</td>
<td>25.49</td>
</tr>
<tr>
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<td>006</td>
<td>Supplies</td>
<td>118.82</td>
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<td>05/18/07</td>
<td>007</td>
<td>Dinner</td>
<td>245.20</td>
</tr>
<tr>
<td>05/18/07</td>
<td>008</td>
<td>Other</td>
<td>12.69</td>
</tr>
<tr>
<td>05/18/07</td>
<td>009</td>
<td>Dinner</td>
<td>46.07</td>
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<tr>
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<td>81.06</td>
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<tr>
<td>05/18/07</td>
<td>019</td>
<td>Supplies</td>
<td>107.22</td>
</tr>
</tbody>
</table>

*Display 6-9. Travel Expense Statement*
Using the Vendor Payment Report in BW
Employees who travel on behalf of JHU or JHHS are assigned a seven digit vendor number, which begins with a 3. Only employees and non-employees with travel privileges are assigned a vendor number, indicated by Infotype 0017.

In addition to using the Travel Manager in ECC, there is a Vendor Payment Report available in BW. This report gives detailed information about a particular vendor’s reimbursements. This report can be accessed in BW under Supply Chain/Accounts Payable.

To run this report, enter:

- Business Area
- Time Period
- Vendor Number

The report will return a listing of all paid transactions to the vendor. In this case, the vendor is the employee who travelled.

Display 6-10. BW Vendor Report

Additional Resources
Links to additional resources you may find helpful:

Accounts Payable Shared Services- JHU & JHHS Travel Policies
http://ssc.jhu.edu/accountspayable/policies.html

Accounts Payable Shared Services- Travel Forms
http://ssc.jhmi.edu/accountspayable/forms.html
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Training Class: Travel & Business Expense Reimbursement